

HHHS PARTNERS IN CARE AGREEMENT

Patient Bill of Rights and Responsibilities

RIGHTS

- To access safe high quality care.
- To communicate with your health team in a language you understand.
- To ask questions.
- To participate in your plan of care.
- To refuse treatment.
- To obtain a second opinion from another health professional.
- To expect your advance directives for end-of-life care will be followed.
- To have your healthcare information kept confidential to the extent permitted by law.
- To access your medical records.
- To make complaints, raise concerns and recommend changes without fear of interference, coercion, discrimination, or reprisal.
- To have visitors unless this interferes with your wellbeing, rights, or safety.
- To have a health team that follows all required infection prevention and control practices.

RESPONSIBILITIES

- To be respectful of your health team, other patients, and visitors.
- To actively engage in your treatment plan.
- To understand that a treatment you ask for may not be provided if it is medically or ethically inappropriate.
- To be honest about your personal health information.
- To give valid Power of Attorney documentation to your healthcare team when requested in the case you become incapable of making treatment decisions for yourself.
- To participate in your discharge planning process.
- To be responsible for your personal property and valuables.

Developed by the Patient and Family Community Advisory Committee and the Quality and Patient Safety Department.

