

HIGHLAND WOOD FAMILY COUNCIL
MISSION STATEMENT, GOALS AND OBJECTIVES

MISSION/VISION STATEMENT

Revised (Nov.24, 2010) Mission Statement:

That each resident enjoys safe, effective and responsive care that helps them achieve the highest potential quality of life:

Previous (Original 2006) Mission Statement:

Highland Wood Family Council, composed of families and friends of residents, serves as a support group and liaison with residents, their families and Highland Wood staff.

The Family Council is dedicated to the promotion and improvement of quality living for all residents.

GOALS AND OBJECTIVES (long term goals)

1. Communication

The Family Council will assist in facilitating and enhancing communication between residents, families and staff.

Objectives:

- a) To be available to support new residents/families after admission.
- b) To promote a team approach to serving residents through an atmosphere of cooperative communication with Residents' Council and administration.
- c) To provide an information brochure for residents and their families, outlining our purpose and function.
- d) To include pertinent information in the Highland Wood Newsletters.

2. Advocacy

The Family Council will advocate on behalf of residents.

Objectives:

- a) To address the general concerns of the residents.
- b) To become familiar with community resources.

3. Support

The Family Council will provide residents and their families with a means of mutual support.

Objectives:

- a) To assist the Residents' Council where applicable.

4. Education

The Family Council will assist in educating family members about Highland Wood.

Objectives:

- a) To be aware of and understand legislative changes.
- b) To participate in pertinent educational opportunities.
- c) To share information and provide educational opportunities.

Form Date: August 2006